



Quarantine Barn Policies

1. Horses housed at the QB will be cared for with specific instructions from the treating Veterinarian and Barn Manager. Any changes to their care must be cleared.
2. Horses that are a part of an ongoing investigation are to be handled as directed by the treating Veterinarian. Most are only to be walked with halter and lead rope in and out for turnout or hand grazing. The exception is if you are requested by the Vet or Hoof Care Professional to evaluate for lameness or medical issue. You would then follow their instructions.
3. No horses should be ridden unless specifically requested to evaluate by either the Vet or Barn manager.
4. We should be cognizant that if alone at the QB unless YOU are specifically cleared to do so, you should NOT be handling the horse(s). This is a precaution that must be taken to ensure the safety of the volunteers and horses. Horses are unpredictable and should only be handled when there is another volunteer, Veterinarian or hoof care professional present.
5. Follow the Master Feeding Chart for each animal in our care. It will be constantly updated to suit the needs of the animals in our care. Look at the chart each day for any changes.
6. Volunteers wanting to bring guests must have permission from the barn manager to do so. Many of our clients come from neglected and or abusive homes. We want to keep the noise and number of people to a minimum.
7. Volunteers who do not show up to a scheduled feeding on a repetitive basis will be removed from the schedule. It is vital that you notify the barn manager or volunteer coordinator if you have a conflict and cannot make your scheduled feeding time. The horses are totally dependent on us to care for them.
8. ALL sign in sheets and forms pertaining to caring for the horses MUST be filled out each shift.
9. Proper precautions must be taken when handling all horses in our care. We may have mares, gelding and stallions. We insist that you do not make a personal determination in who gets turned out together. Follow the instructions given. If you have a question, please ask, never assume. If there are directions to use a certain piece of equipment on the animal, such as a stud chain, there is usually a good reason. Follow directions.
10. Volunteers are expected to be courteous of other volunteers. We realize that there are multiple personalities in every organization. We collectively have a main interest that should supersede any disagreement. Treat others as you want to be treated. Do not leave things undone for the next volunteer to do the chore. If there is a reason why you cannot do the chores needed to be completed, please document the reason so that the next volunteer will know that the undone chore is NOT intentional. Many things arise out of miscommunications. If you find that you cannot follow a specific volunteer or are having multiple incidents, please bring it to the attention of the barn manager and volunteer coordinator. We find that it is usually a misunderstanding. HERO cannot function without

the good souls that give of their time and make an effort to make the lives of the animals we are entrusted to care for, better.